

## UNLIMITED DATA USAGE

<b>16Mbps</b> Download		<b>2Mbps</b> Upload
Typical evening speeds*		
Speeds are variable		

Wi-Fi Modem Included

Data Only

**\$54<sup>99</sup>** per month

No lock-in contract \$0 setup – Min charge \$54.99

**General:** This offer is subject to availability and other conditions and may be withdrawn at any time. Please refer to 'Important Things You Need to Know' at the end of this brochure for further information.

**Minimum total cost for Home Wireless Broadband plans calculated as:** \$(monthly charge in 1st month). The minimum billing period is 1 month.

**Home Wireless Broadband Speeds:** Home Wireless Broadband speeds are up to a maximum speed of 20Mbps for download and 2Mbps for upload, with a Typical Evening Speed of 16Mbps for download and 2Mbps for upload. \*Typical Evening Speeds are subject to change and measured between 7pm and 11pm. It is not a guaranteed minimum speed and you may experience slower speeds during this period and at other times. Home Wireless Broadband is suitable for 1-3 users for browsing, emails, social media, streaming music, SD and HD video. It is not suitable for 4K streaming and may not be suitable for online gaming. Home Wireless speeds are variable and may be subject to data deprioritisation. This could mean that during periods of congestion some data traffic will receive less priority over other traffic on the network, and you may experience slower Home Wireless speeds as a result. See our [Speed Guide](#) for more information.

## 100GB<sup>^</sup>

**16Mbps** | **2Mbps**  
Download | Upload  
 Typical evening speeds\*  
 Speeds are variable

Wi-Fi Modem Included

Data Only

**\$44<sup>99</sup>** per month+  
No lock-in contract \$0 setup – Min charge \$44.99

## UNLIMITED DATA USAGE

**16Mbps** | **2Mbps**  
Download | Upload  
 Typical evening speeds\*  
 Speeds are variable

Wi-Fi Modem Included

Data Only

**\$49<sup>99</sup>** per month+  
No lock-in contract \$0 setup – Min charge \$49.99

The plans above are only available for existing TPG customers.

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**+Pricing for Existing Customers:** Only customers with an eligible existing TPG service are eligible for the existing customer pricing.

**^Monthly Usage Quota: 1GB** (Gigabyte) = 1000MB (Megabyte). Unused usage quota forfeited each month. Broadband service will be suspended for the billing cycle in which the monthly usage quota (100GB) has been exceeded. Downloads and uploads are counted. TPG will alert you when you have used 50%, 85% and 100% of your quota (via SMS text and email). The data usage records in the "My Account" section of the TPG website may be delayed by up to 30 minutes.

**Minimum total cost for Home Wireless Broadband plans calculated:** \$(monthly charge in 1st month). The minimum billing period is 1 month.

**Home Wireless Broadband Speeds:** Home Wireless Broadband speeds are up to a maximum speed of 20Mbps for download and 2Mbps for upload, with a Typical Evening Speed of 16Mbps for download and 2Mbps for upload. \*Typical Evening Speeds are subject to change and measured between 7pm and 11pm. It is not a guaranteed minimum speed and you may experience slower speeds during this period and at other times. Home Wireless Broadband is suitable for 1-3 users for browsing, emails, social media, streaming music, SD and HD video. It is not suitable for 4K streaming and may not be suitable for online gaming. Home Wireless speeds are variable and may be subject to data deprioritisation. This could mean that during periods of congestion some data traffic will receive less priority over other traffic on the network, and you may experience slower Home Wireless speeds as a result. See our [Speed Guide](#) for more information.

## Important Things You Need to Know

**Critical Information Summary (CIS):** The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Wireless Broadband plans at [www.tpg.com.au/terms\\_conditions/CIS](http://www.tpg.com.au/terms_conditions/CIS).

**Availability:** The Home Wireless Broadband Service is only available in selected areas on our 4G Network with the modem supplied by TPG. There may also be technical or commercial reasons that affect your ability to access the service at your address. coverage availability will vary depending on your device and location.

**Required Equipment:** It is a requirement of TPG Home Wireless Broadband Services that customers must use the included 4G compatible modem to be able to use this service. If you cancel your plan within 24 months of connecting or if your order is withdrawn by us, you must return the Home Wireless Broadband Smart Modem Gateway in good working condition to us. If you do not return the Home Wireless Broadband Modem within 21 days of your order being withdrawn or cancellation of your service, then you will be charged a modem non-return fee. This modem non-return fee covers the pro-rated cost of the TPG Home Wireless Broadband Modem. The non-return fee is calculated as \$8 multiplied by months remaining in the first 24 months e.g. if you leave after 18 months you would pay \$8 x 6 (the number of remaining months), a total of \$48.

**Change of Plan Process between 100GB and Unlimited Plans:** As a customer with the Home Wireless 100GB, you have the option to upgrade to the Unlimited Plan (taking effect immediately upon successful payment, changing your billing cycle). To downgrade your service from Unlimited to the 100GB Plan:

- if the downgrade request is submitted 7 days before the end of the current billing period, then it will take effect on the next billing period.
- if the downgrade request is submitted within the last 7 days before end of the current billing period, then it will take effect on the billing period after your next one.

**Non-commercial purposes:** The plans set out in this brochure are all for residential consumers only and may not be used for commercial purposes.

**Payment:** Monthly access charges are billed monthly in advance. Payment options are Direct Debit or Credit Card.

**IP Address:** All plans come with Dynamic IP address.

**Collection Notice:** During your application for a TPG service, you provided personal information to TPG Internet Pty Ltd. We collect your personal information to enable us to supply, support, bill and otherwise manage services that you (or a person/company with whom you are associated) acquire or wish to acquire. Without your personal information we will not be able to supply those services. The personal information you provide by completing these fields will not usually be disclosed to anyone else. Our privacy policy contains information about how we may use your personal information, how you may access your personal information and seek correction of such information as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. [www.tpg.com.au/about/privacy](http://www.tpg.com.au/about/privacy).

**Standard Terms & Conditions:** [www.tpg.com.au/terms\\_conditions/standard](http://www.tpg.com.au/terms_conditions/standard)

**Service Description & Terms – Home Wireless Broadband:** [www.tpg.com.au/content/home-wireless-terms](http://www.tpg.com.au/content/home-wireless-terms)

## WHY PAY MORE?